

Receiver leads pack in service

Penwell Dlamini

THE South African Reve-nue Service has won a total of four Public Sector Excellence (PSX) Awards, recognising its all-round brilliance in serving South Africans during the past 12 months.

PSX Awards are an independent assessment and celebration of excellence in the public service as voted by its customers - the citizens. The survey was

conducted nationally among a random and demographically representative sample of 1 500 people between May and June last year.

Another stand-out winner was the Department of Basic Education which, despite a challenging year, distinguished itself as top department under the leadership of Minister Angie Motshekga.

Government's HIV Awareness campaign was recognised with a Grand Prix award.

The awards ceremony was held in Sandton on

Tuesday night. Lifetime Achievement Awards for Distinguished Public Service went to former chairwoman of the Independent Electoral Commission, Brigalia Bam, and businessman Sam Motsuenyane for dedicating themselves to improving the lives of South Africans.

These special two awards were decided by the PSX Advisory Council made up of prominent public and private sector thought leaders, decision makers and academics.

"Continuing to set the benchmark for excellent service in the Public Sector, Sars and Basic Education distinguished themselves among their peers having made a positive impression on ordinary South Africans," said Thebe Ikalafeng, group MD of The Brand Leadership Group and founder of PSX.

In addition to the Grand Prix Award, Sars also won three other Gold Awards in the categories:

effectiveness, service orientation and sector excellence.

Ikalafeng said the Grand Prix awards were so prestigious because they were based not only on citizens' feedback, but also on the input of the advisory council.